

## INFORMATION CLASSIFICATION TABLE

| <b>Class</b>                        | <b>Harm</b>   | <b>Information Type</b>  | <b>Security Zones*</b>  | <b>Copying</b>  | <b>Destruction</b>   |
|-------------------------------------|---|--|---|---|--|
| <b>Restricted</b><br><br><b>R</b>   | <ul style="list-style-type: none"> <li>• Harm to operations of facilities or security systems</li> <li>• Immediate harm to health and safety of patients, clients, or staff</li> <li>• Loss of source record and accountability</li> </ul>  | <ul style="list-style-type: none"> <li>• Information describing security systems, access codes, etc.</li> <li>• Personal information that would likely cause or allow a person to harm themselves or specific staff, or clients</li> <li>• Back-up of essential records</li> </ul>                                 | <i>Network:</i> Restricted<br><br><i>Physical:</i> Restricted   | No copying  | Supervised on-site shredding or data wiping and destruction logged |
| <b>Confidential</b><br><br><b>C</b> | <ul style="list-style-type: none"> <li>• Harm to privacy of patients, clients, staff</li> <li>• Economic loss for public body or third parties</li> <li>• Damage to credibility or service integrity of public body</li> <li>• Legislative sanctions</li> <li>• Loss of source record and accountability</li> </ul> | <ul style="list-style-type: none"> <li>• All personal information</li> <li>• Employee information</li> <li>• Information given in confidence or under privilege</li> <li>• Third party business information</li> <li>• Deliberations, investigations, advice, decisions</li> <li>• Security audit tools</li> </ul> | <i>Network:</i><br>Internal preferred;<br>External by approval<br><br><i>Physical:</i><br>Internal preferred;<br>External by approval;<br>Restricted for archival | Only for backup or when access to original impractical; destroy immediately after use | Confidential shredding or data wiping and destruction logged       |
| <b>Internal Use</b><br><br><b>I</b> | Loss of source record and accountability  | <ul style="list-style-type: none"> <li>• Staff circulars</li> <li>• Administrative records available to public upon request, e.g., completed decisions, policies, reports</li> <li>• Source records of public information</li> </ul>   | <i>Network:</i><br>Internal or External<br><i>Physical:</i><br>Internal or External;<br>Restricted for archival   | No restrictions   | Destruction logged   |
| <b>Public</b><br><br><b>P</b>       | No identified harms   | <ul style="list-style-type: none"> <li>• Published materials such as pamphlets, newsletter, annual reports</li> <li>• Public information such as directories or web sites</li> </ul>   | No restrictions   | No restrictions   | No restrictions  |

## PHYSICAL ZONES REQUIREMENTS TABLE

| Security Zone   | Requirements  |  |                     |  |
|---|---|--|---------------------|--|
|   | Authorization   | Barriers to Zone   | Environment         | Monitoring   |
| <b>RESTRICTED</b><br><br><i>Server rooms</i><br><br><i>HR records areas</i>   | <ul style="list-style-type: none"> <li>• Trusted user function-based by Managing Director</li> <li>• Unauthorized trusted user case-based by authorized person</li> <li>• No public access</li> </ul> | <ul style="list-style-type: none"> <li>• Area only accessed only from Internal zone</li> <li>• Locked and accessible to authorized persons only with ID</li> <li>• Unauthorized visitors accompanied by authorized persons</li> </ul>                                    | Archives standard   | <ul style="list-style-type: none"> <li>• Staff or CCTV surveillance</li> <li>• All access logged</li> </ul>    |
| <b>INTERNAL</b><br><br><i>Admin/technical areas</i><br><br><i>Unit desks/reception areas</i><br><br><i>Individual examination areas</i> | <ul style="list-style-type: none"> <li>• Trusted user function-based</li> <li>• Unauthorized trusted user by context</li> <li>• Public access case-based by authorized person</li> </ul>              | <ul style="list-style-type: none"> <li>• Areas access from External or Public Zones</li> <li>• Locked and restricted to authorized persons with ID</li> <li>• Public visitors accompanied by authorized persons</li> <li>• Sound barriers</li> </ul>                     | Normal standard     | <ul style="list-style-type: none"> <li>• Staff surveillance</li> <li>• Non-authorized access logged</li> </ul> |
| <b>EXTERNAL</b><br><br><i>Examination rooms</i><br><br><i>Off-sites workplaces: (staff cars/homes)</i>                                  | Trusted and Public user by context  | <ul style="list-style-type: none"> <li>• Areas accessed from Public or Internal Zones</li> <li>• Locked areas or containers; marked boundaries</li> <li>• Public visitors unaccompanied but without access to information</li> <li>• Low verbal communication</li> </ul> | Normal standard     | Unlocked areas under staff surveillance  |
| <b>PUBLIC</b><br><br><i>Waiting areas</i>   | None  | Open but locked off-hours  | May be uncontrolled | Staff or CCTV surveillance   |

- *Trusted User:* a staff member or third party accessing an Public Body network, resource, or building in compliance with Public Body security policy and under agreement
- *Public User:* a user not under Public Body policy or agreement

**NETWORK ZONES REQUIREMENTS TABLE**

| Security Zone     | Requirements |                                |                        |                     |            |                        |
|-------------------|--------------|--------------------------------|------------------------|---------------------|------------|------------------------|
|                   | User         | Connection                     | Firewall Barriers      | Zone Authentication | Encryption | Equipment              |
| <b>RESTRICTED</b> | Restricted   | Internal to LAN/dedicated line |                        | 1 factor            |            |                        |
| <b>INTERNAL</b>   |              |                                |                        |                     |            |                        |
| <b>Status 1</b>   | Trusted      | Internal to LAN/dedicated line | Internal DMZ           | 1 factor            | None       | Public Body            |
| <b>Status 2</b>   | Trusted      | Ext. via internet              | External, Internal DMZ | 1 factor            | Strong     | Public Body / External |
|                   | Public       |                                | No Access              |                     |            |                        |
| <b>EXTERNAL</b>   | Trusted      | Ext. internet to Extranet      | External DMZ           | 2 factor            | Strong     | Public Body / External |
|                   | Public       |                                | No Access              |                     |            |                        |
| <b>PUBLIC</b>     | Public       |                                | Full Access            |                     |            |                        |

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