



Yukon Information and Privacy Commissioner

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April 14, 2009

Stuart Whitley
Deputy Minister
Health and Social Services
Government of Yukon H-1

Dear Mr. Whitley:

**Re: Yukon HealthLine (811) Project
Our file #07-046**

I confirm receipt today of your letter dated April 5, 2009. Thank you providing the documents I requested which I have reviewed in detail.

I appreciate the consideration given to my comments which will result in HealthLink BC (formerly HLSBC), as of April 20, 2009, no longer collecting Yukon health care numbers and providing contact information for HealthLink BC on the next edition of the privacy brochures you produce.

You have explained and I understand that in certain medical emergencies it is desirable for the 811 nurse to have freedom to “warm transfer” personal information to 911 in Yukon, provided by EMS which is a Yukon public body, in order to provide local emergency services. It is my duty, however, to ensure that any collection, use or disclosure of personal information by a Yukon public body is in compliance with the *Access to Information and Protection of Privacy Act* (ATIPP Act). I suggest we meet in the near future to discuss how this may be accomplished.

You have commented on how one would categorize, in some circumstances, whether there is a collection of personal information or a use of personal information taking place. I agree that this issue has significant implications for electronic health records and one which merits our further discussion.

At our meeting I would like to also discuss other information sharing conditions agreed to by the BC Ministry of Health and the Yukon Department of Health & Social Services to ensure that they also are or will be in compliance with the ATIPP Act.

I look forward to meeting with you to discuss this last outstanding issue regarding the collection of personal information by Yukon public bodies, on the Yukon HealthLine

Mr. Stuart Whitley
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Project. Your assistant can contact Alice of my office to arrange a mutually convenient time for both of us to meet.

Yours truly,

Tracy-Anne McPhee
Information and Privacy Commissioner

TAM/cbl